

Media Release

Adecco Appoints New Chief Marketing and Communications Officer

Chéserey, Switzerland, 3 December 2004. Adecco, the world's largest human resources solutions provider, today announced the appointment of the Group's new Chief Marketing and Communications Officer, Susanne Mueller-Zantop (48). She brings more than 20 years experience in consumer and corporate marketing and communications at an international level, including senior positions at IBM and Gartner Group. Susanne Mueller-Zantop joins Adecco from Siemens Mobile, where she most recently was Vice President and Head of Investor and Analyst Relations, Strategic Marketing.

In her new role, Mueller-Zantop will focus on positioning Adecco as the leading global HR solutions provider. Her responsibilities will incorporate branding, sponsorship, internal and external PR, events and business intelligence for the Adecco Group.

Mueller-Zantop holds an MBA from the University of St.Gallen, Switzerland and studied linguistics and economics at the University of Regensburg, Germany. She enjoys raising her teenage son and is a passionate rock-climber and skier.

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NOTES TO EDITORS

A portrait of Susanne Mueller-Zantop can be downloaded from the press office / photo library at www.adecco.com

About Adecco

Adecco S.A. is a Forbes 500 company and the global leader in HR Solutions. The Adecco Group network connects up to **700,000 associates** with business clients each day through its network of **29,000 employees** and **6,000 offices** in 71 territories around the world. Registered in Switzerland, and managed by a multinational team with expertise in markets spanning the globe, the Adecco Group



delivers an unparalleled range of flexible staffing and career resources to corporate clients and qualified associates.

The Adecco Group comprises three Divisions: **Adecco Staffing**, **Ajilon Professional** and **LHH Career Services**. In Adecco Staffing, the Adecco network focuses on flexible staffing solutions for global industries in transition, including automotive, banking, electronics, logistics and telecommunications; Ajilon Professional offers an unrivalled range of specialised branded businesses; LHH Career Services encompasses our portfolio of outplacement and coaching consultancy businesses.

Adecco S.A. is registered in Switzerland (ISIN: CH0012138605) and listed on the Swiss Stock Exchange with trading on Virt-x (SWX/VIRT-X:ADEN), the New York Stock Exchange (NYSE:ADO) and Euronext Paris - Premier Marche (EURONEXT: ADE).

Forward-looking statements

Information in this release may involve guidance, expectations, beliefs, plans, intentions or strategies regarding the future. These forward-looking statements involve risks and uncertainties. All forward-looking statements included in this release are based on information available to Adecco S.A. (the "Company") as of the date of this release, and we assume no duty to update any such forward-looking statements. Factors that could affect the Company's forward-looking statements include, among other things: the outcome of investigations by governmental agencies or stock exchanges; the assertion and resolution of US unemployment tax assessments; the pace of economic recovery in various regions and the demand for temporary staffing; the impact and result of any litigation (including US class action litigation); any adverse developments in existing commercial relationships, disputes or legal proceedings; volatility of the Company's stock price; intense competition in the markets in which the Company competes; and negative reactions from the Company's shareholders, creditors or vendors with respect to any of the foregoing matters.

The statements in this release are not guarantees of future performance and actual results could differ materially from our current expectations. Numerous factors could cause or contribute to such differences. Please refer to the Company's Annual Report on Form 20-F for the year ended December 28, 2003, and other reports filed with or submitted to the U.S. Securities and Exchange Commission from time to time, for a further discussion of the factors and risks associated with our business.

Further information can be found at the Investor Relations page at www.adecco.com.

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